



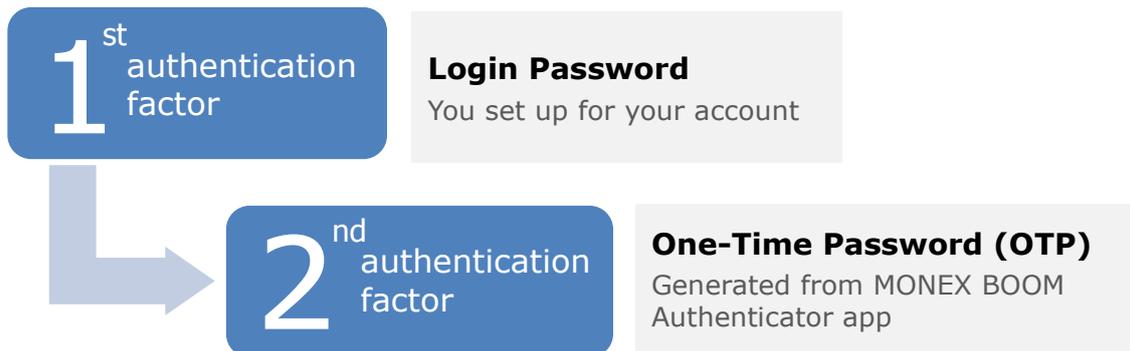
User Guide Two-factor Authentication (2FA)

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Two-factor Authentication (2FA)

To enhance internet security and protection of your online accounts, we have upgraded the login process with two-factor authentication (2FA). The 2FA, which combines with the existing security measures, provides you with an extra layer of defense and trading online with a greater peace of mind.



Set-up 2FA

Step 1 Install the Authenticator App

MONE X BOOM Authenticator app supports iOS devices (e.g. iPhone / iPad) or Android devices.



Install to iOS Devices

1. Click the image on the left to download; or
2. Search "MONE X BOOM Authenticator" on App Store and download.



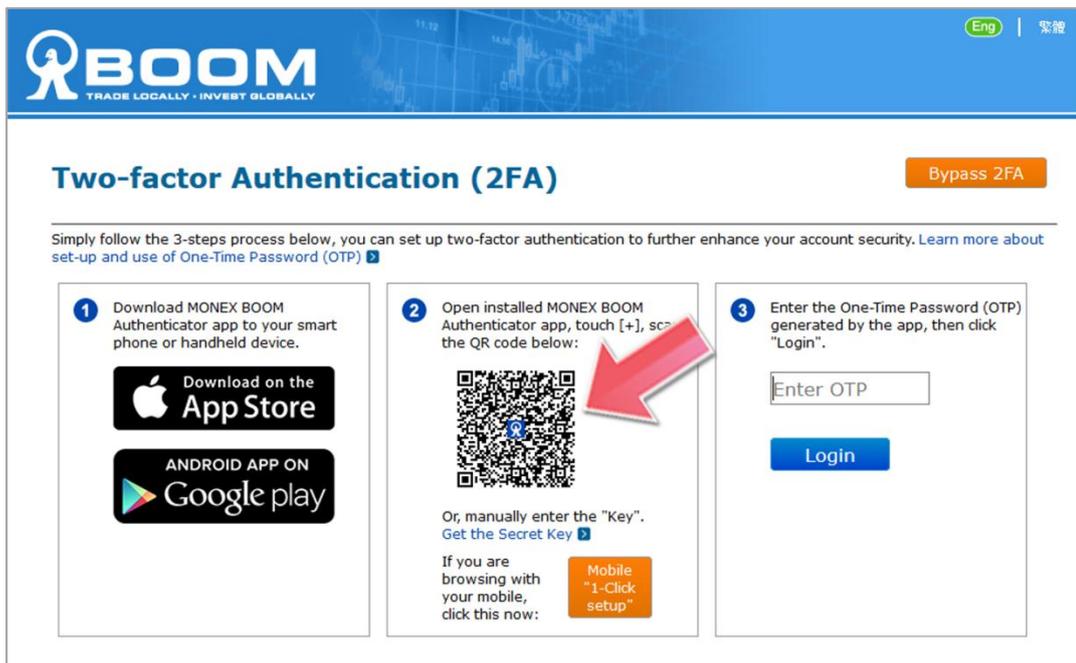
Install to Android Devices

1. Click the image on the left to download; or
2. Search "MONE X BOOM Authenticator" on Google Play and download; or
3. [Click here](#) to download the APK file of the MONE X BOOM Authenticator app.

Step 2 Add Account to the App

Option ① : Scan QR Code (Recommended)

1. Go to the Two-factor Authentication (2FA) setup webpage. It will display the QR code generated for your account.



2. On the MONE X BOOM Authenticator app, touch [+], then select "Scan QR Code".

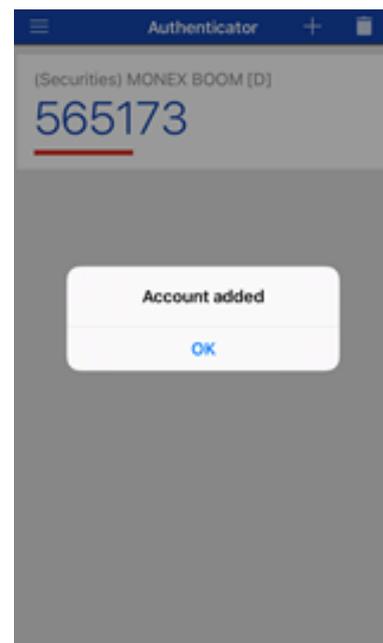
(If the app requests access to your camera, please press "Allow".)

3. You will then see a square camera frame on your mobile. Position the QR code inside the frame to scan it.

(If your camera is not working properly, you can refer to "Option ③: Enter Code Manually".)

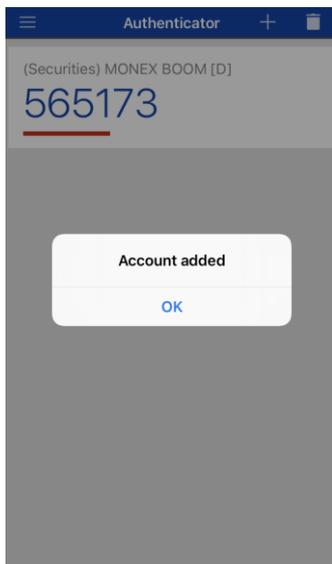
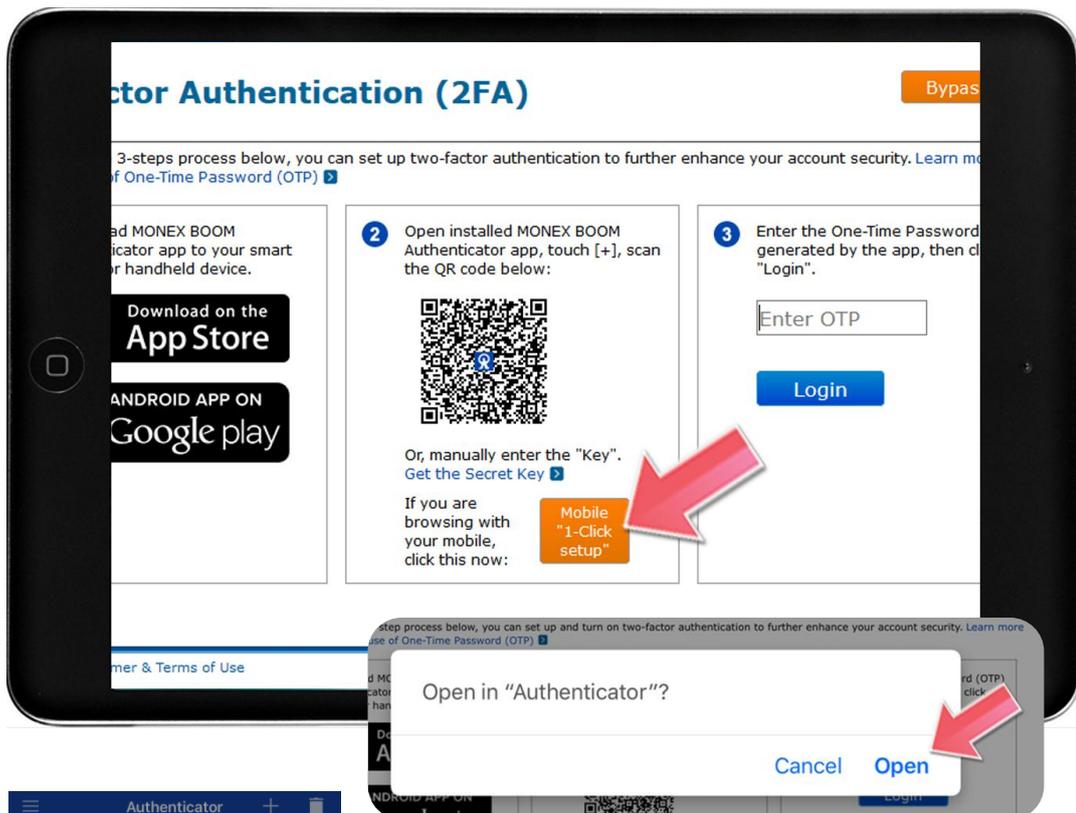
4. When the app shows a six-digit code below the account name MONE X BOOM, your setup is done.

The six-digit code is the One-Time Password (OTP) for your account.



Option ② : Mobile “1-Click Setup” (Applicable if you are browsing the setting webpage on mobile device)

1. First of all, please make sure the MONEX BOOM Authenticator app has been installed to your mobile device. 
2. On the Two-factor Authentication (2FA) setup webpage, press the “Mobile 1-Click Setup”, and then press “OK”.

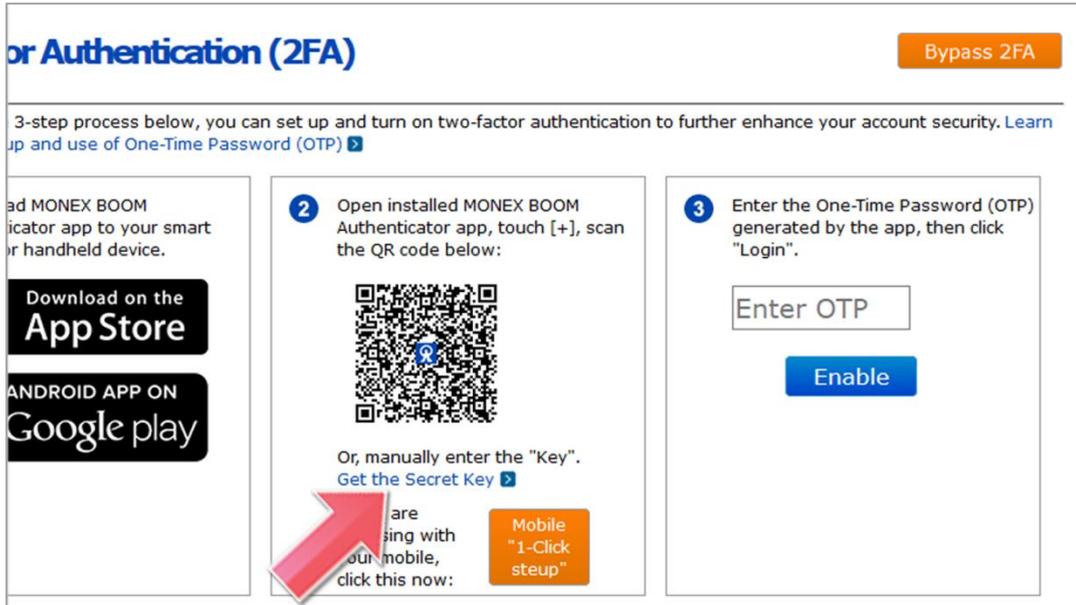


3. When the app shows a six-digit code below the account name MONEX BOOM, your setup is done.

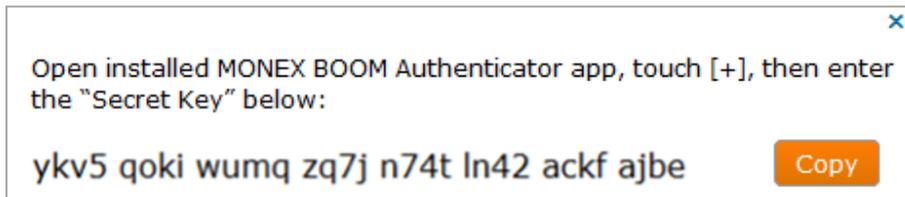
The six-digit code is the One-Time Password (OTP) of your account.

Option 3 : Enter Code Manually

1. On the Two-factor Authentication (2FA) setup webpage, click the "Get the Secret Key" link below the QR code.



2. An alpha-numeric code will be displayed in a pop-up window. Such code is the Secret Key dedicated for your account.



3. On the MONEX BOOM Authenticator app, touch [+], then select "Manual Entry".
4. Enter the account name (e.g. MONEX BOOM Securities), enter the Secret Key, then press "Save".

(Please pay extra attention to the upper and lower case of alphabetic characters. If you enter it wrong, it will generate incorrect OTP that causes you unable to login.)

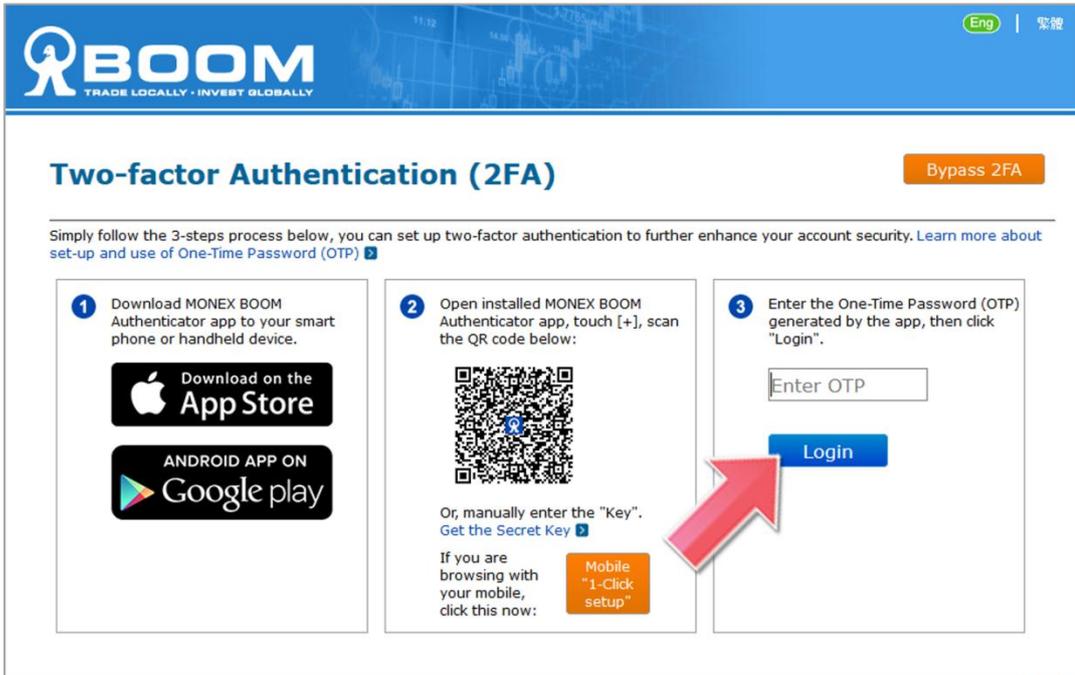


5. When the app shows the account name you defined, with a six-digit code below it, your setup is done.

The six-digit code is the One-Time Password (OTP) for your account.

Step 3 Generate the One-Time Password (OTP)

1. On the Two-factor Authentication (2FA) setup webpage, enter the OTP generated by the MONEX BOOM Authenticator app, then press "Login".



Two-factor Authentication (2FA) Bypass 2FA

Simply follow the 3-steps process below, you can set up two-factor authentication to further enhance your account security. [Learn more about set-up and use of One-Time Password \(OTP\)](#)

- 1** Download MONEX BOOM Authenticator app to your smart phone or handheld device.


- 2** Open installed MONEX BOOM Authenticator app, touch [+], scan the QR code below:

Or, manually enter the "Key". [Get the Secret Key](#)
If you are browsing with your mobile, click this now: 
- 3** Enter the One-Time Password (OTP) generated by the app, then click "Login".



2. You have successfully enabled Two-factor Authentication (2FA).

Login

2FA Login Procedure

After entering the correct Login ID and Login Password, the system will ask you to enter the One-Time Password (OTP). Then, you can successfully login to your trading account.

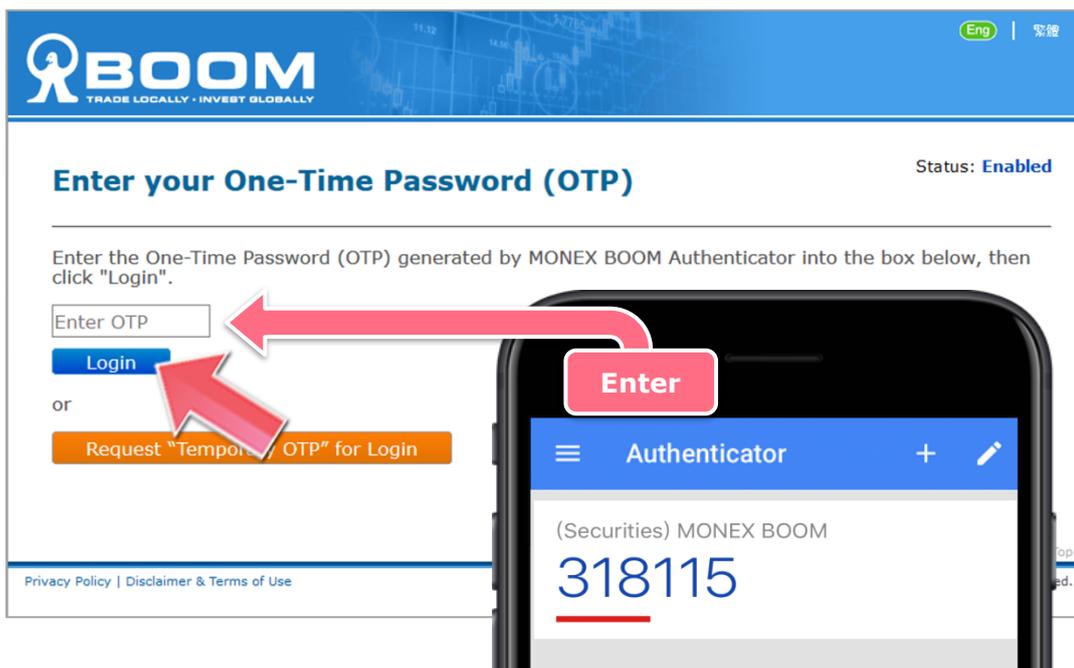


Option **1**: Login with One-Time Password (OTP) (Recommended)

1. When the webpage asks you to enter the One-Time Password (OTP), please open the MONEX BOOM Authenticator app that has been installed in your mobile device.



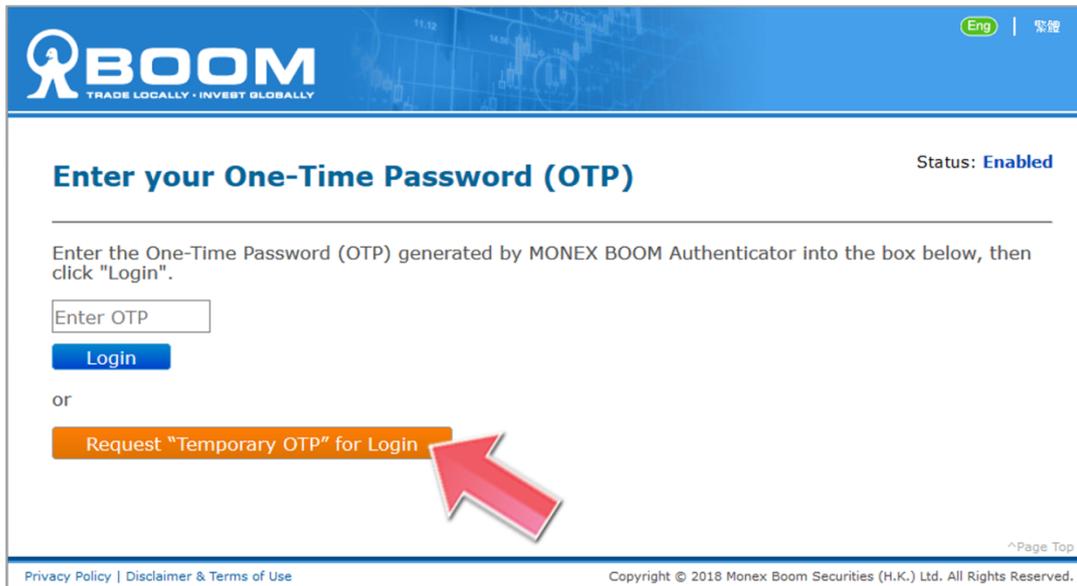
2. Enter the six-digit code as displayed on the app, then press "Login".



Option ② : Request “Temporary OTP” for Login

(If you need to login to your trading account but you are not able to get the One-Time Password (OTP) from the MONEX BOOM Authenticator app, you can request a temporary OTP for login.)

1. When the webpage asks you to enter the One-Time Password (OTP), please press “Request Temporary OTP for Login”.

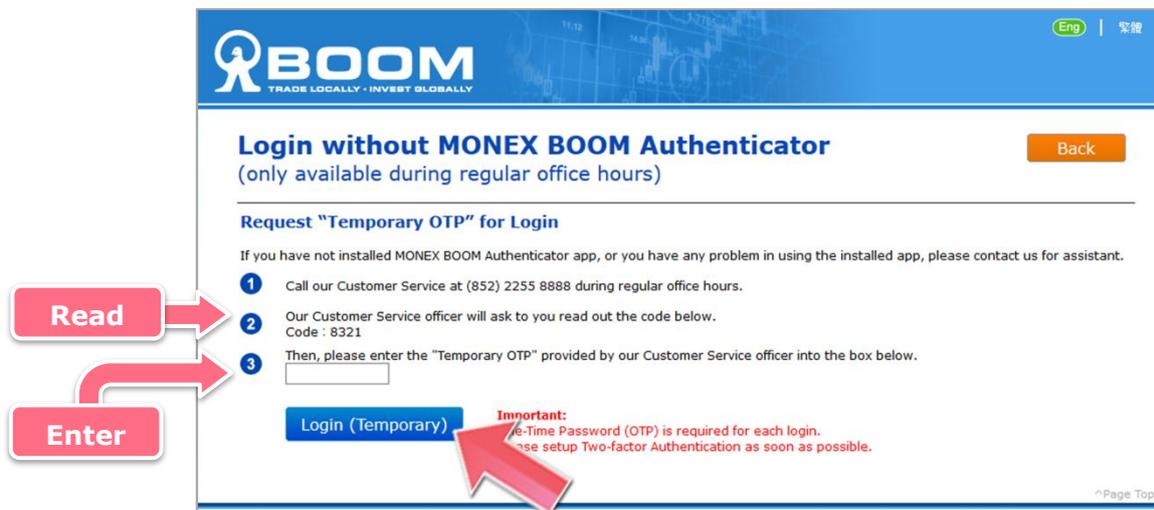


The screenshot shows the BOOM login interface. At the top, there is a blue header with the BOOM logo and the text 'TRADE LOCALLY · INVEST GLOBALLY'. Below the header, the main content area has a title 'Enter your One-Time Password (OTP)' and a status indicator 'Status: Enabled'. The instructions state: 'Enter the One-Time Password (OTP) generated by MONEX BOOM Authenticator into the box below, then click "Login".' There is an input field labeled 'Enter OTP' and a blue 'Login' button. Below this, the word 'or' is displayed, followed by an orange button labeled 'Request "Temporary OTP" for Login'. A large red arrow points to this button. At the bottom of the page, there are links for 'Privacy Policy | Disclaimer & Terms of Use' and a copyright notice: 'Copyright © 2018 Monex Boom Securities (H.K.) Ltd. All Rights Reserved.'

2. Follow the instruction as show on the webpage, call our customer service during regular office hours.

Then, read the Code at point ② to our customer service officer.

3. The customer service officer will read a set of “Temporary OTP” to you. Enter that set of code, then press “Login (Temporary)”.



The screenshot shows the BOOM login interface for users without the authenticator app. The title is 'Login without MONEX BOOM Authenticator (only available during regular office hours)'. There is a 'Back' button in the top right. The main section is titled 'Request "Temporary OTP" for Login'. Below this, there is a note: 'If you have not installed MONEX BOOM Authenticator app, or you have any problem in using the installed app, please contact us for assistant.' A numbered list of instructions follows: 1. Call our Customer Service at (852) 2255 8888 during regular office hours. 2. Our Customer Service officer will ask to you read out the code below. Code : 8321. 3. Then, please enter the "Temporary OTP" provided by our Customer Service officer into the box below. There is an input field for the code. Below the input field is a blue button labeled 'Login (Temporary)'. A red arrow points to this button. An 'Important:' note states: 'One-Time Password (OTP) is required for each login. Please setup Two-factor Authentication as soon as possible.' At the bottom, there are links for 'Privacy Policy | Disclaimer & Terms of Use' and a copyright notice: 'Copyright © 2018 Monex Boom Securities (H.K.) Ltd. All Rights Reserved.'

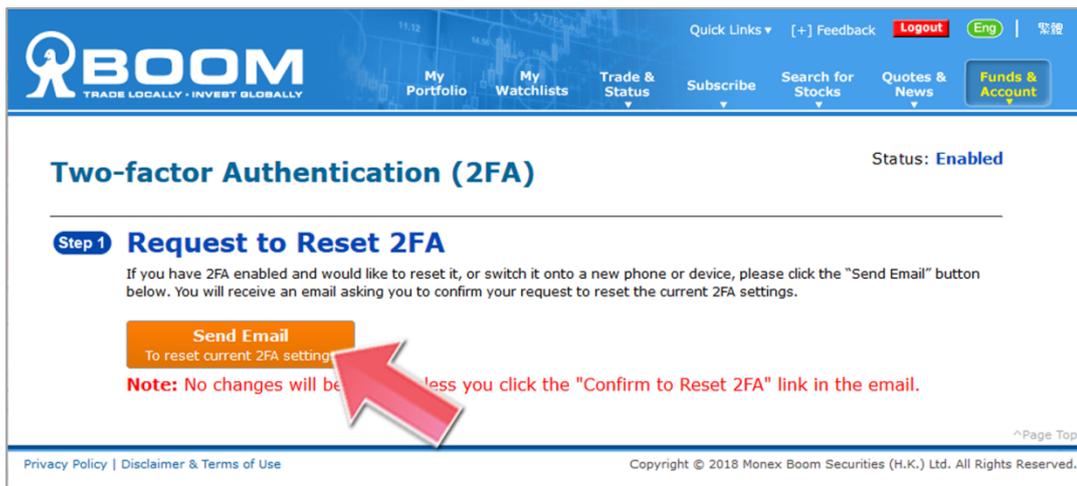
Reset 2FA Setting

Replace or change the existing device

If you have enabled the two-factor authentication (2FA), but would like to reset it or move the settings to a new mobile device, you will need to reset your SFA settings on our website.

Step 1 Reset the current 2FA Setting

1. Login to your account, go to "Funds & Account" > "Account Security Settings" > "Two-factor Authentication (2FA)".
2. Press "Send Email". We will then send a "" email to your registered email address.



Two-factor Authentication (2FA) Status: **Enabled**

Step 1 Request to Reset 2FA

If you have 2FA enabled and would like to reset it, or switch it onto a new phone or device, please click the "Send Email" button below. You will receive an email asking you to confirm your request to reset the current 2FA settings.

Send Email
To reset current 2FA settings

Note: No changes will be made unless you click the "Confirm to Reset 2FA" link in the email.

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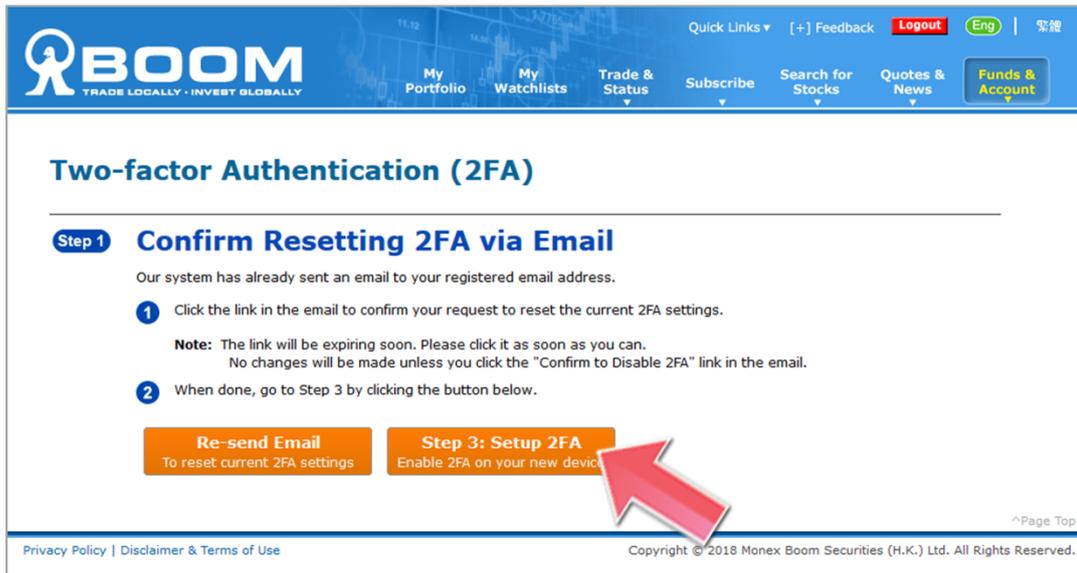
3. Open the email, then click the "Confirm to Disable 2FA" link in the email. Your current 2FA settings will be reset immediately.

(If you do not receive the email, please press "Re-send Email".)

Step 2 “Re-do” Account Setup at the App

1. Press “Setup 2FA” to go to the Two-factor Authentication (2FA) setup webpage.

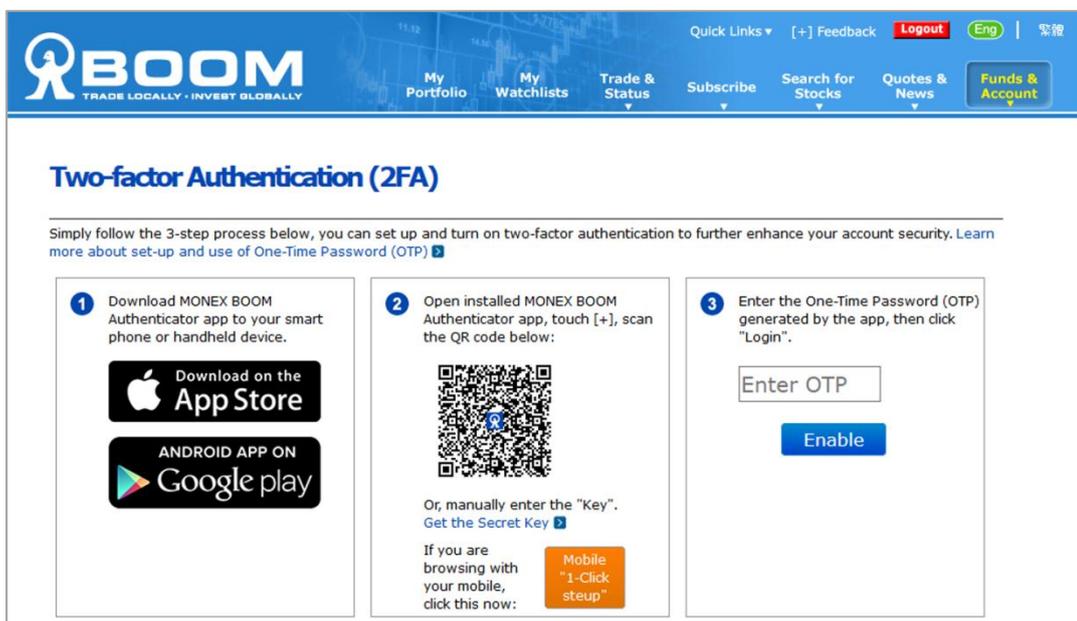
(If you have not clicked the “Confirm to Disable 2FA” link in the email, you would not be able to reset the 2FA settings.)



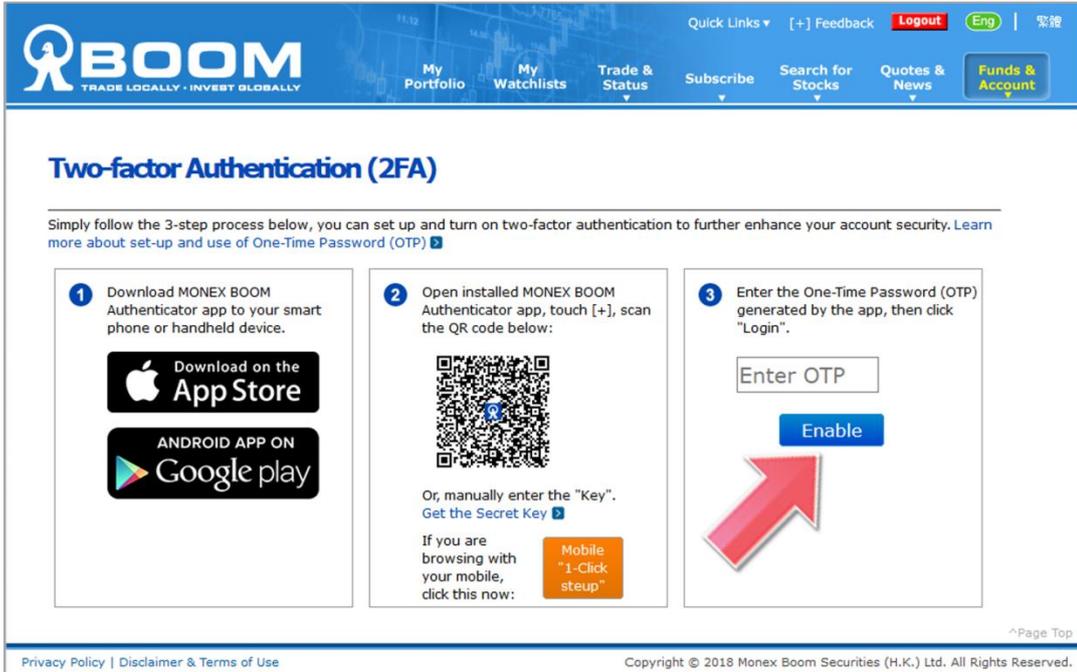
2. Add your account to the MONEX BOOM Authenticator app.

Details please refer to “Step 2” of section “Set-up 2FA” on Page 2.

(If you are using the same device and have previously added any securities trading account to the app, please delete it before adding your account again.)



3. On the Two-factor Authentication (2FA) setup webpage, enter the OTP generated by the MONEX BOOM Authenticator app, then press "Enable".



Two-factor Authentication (2FA)

Simply follow the 3-step process below, you can set up and turn on two-factor authentication to further enhance your account security. [Learn more about set-up and use of One-Time Password \(OTP\)](#)

- 1 Download MONEX BOOM Authenticator app to your smart phone or handheld device.


- 2 Open installed MONEX BOOM Authenticator app, touch [+], scan the QR code below:

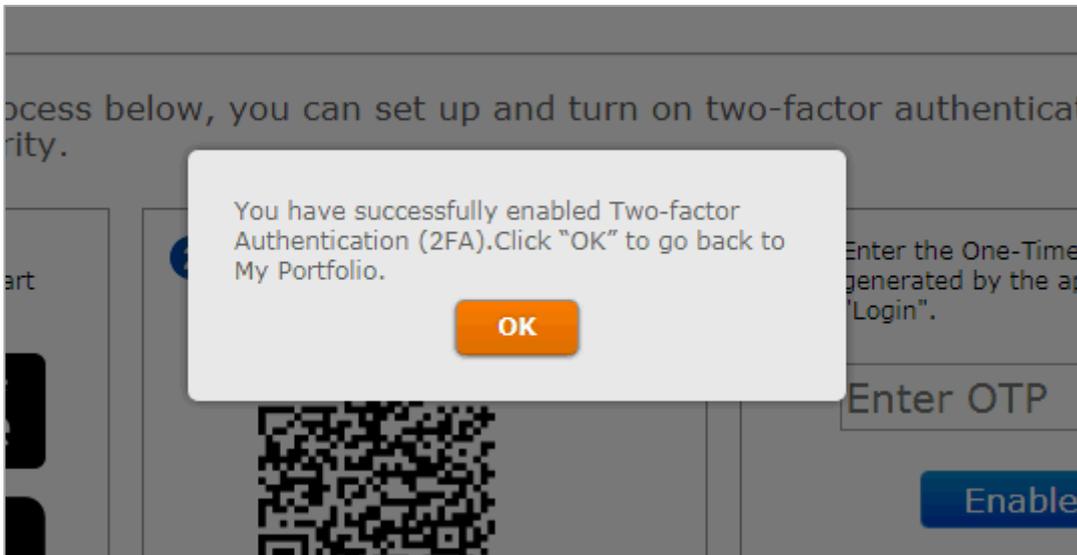
Or, manually enter the "Key".
[Get the Secret Key](#)
If you are browsing with your mobile, click this now: 
- 3 Enter the One-Time Password (OTP) generated by the app, then click "Login".




^Page Top

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4. You have successfully enabled Two-factor Authentication (2FA).



process below, you can set up and turn on two-factor authentication to further enhance your account security.

You have successfully enabled Two-factor Authentication (2FA). Click "OK" to go back to My Portfolio.



Enter the One-Time Password (OTP) generated by the app, then click "Login".

Enter OTP

