# MONEX BOOM Mobile Trading App User Guide



Buy / Sell





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# **1. Introduction and Downloads**

"MONEX BOOM Mobile Trading" App lets you access to our trading platform to trade global stocks, perform account management and two-factor authentication. Also, we will provide various financial commentaries and analysis and promotions news through the App.

"MONEX BOOM Mobile Trading" App supports iOS and Android platform, covering most of the mobile devices.

Download sources :

	Search:	Scan QR Code:
App Store (iOS)	"MONEX BOOM Mobile Trading"	
Google Play (Android)	"MONEX BOOM Mobile Trading"	



# **2. Compulsory Settings before You Start**

# 2.0 "One-time Password" Setup Guides for New and Current Clients Important

Before you start, you have to complete "One-time Password" (OTP) setting in order to ensure normal login and operation. Please choose the required step which best fits your situation.

		Situation	Required Step
1	New	Never used "MONEX BOOM	2.2 New Clients perform
	Clients	Mobile Trading" and "MONEX	"Two-factor Authentication"
		BOOM Authenticator" App	(2FA) Setup at "MONEX BOOM
		before.	Mobile Trading" App
			<u>(click here)</u>
2	Current	Use "MONEX BOOM	2.1 Switch from "MONEX BOOM
	Clients	Authenticator" App to get	Authenticator" App to "MONEX
		One-time Password (OTP).	BOOM Mobile Trading" App
			<u>(click here)</u>
3	Current	Change new device. Originally	3.3.4 Deactivate "Two-factor
	Clients	using "MONEX BOOM Mobile	Authentication" Setting on
		Trading" App on old device and	Original Device and Setup on
		want to switch to new device.	New Device (click here)

# 2.1 Switch from "MONEX BOOM Authenticator" App to "MONEX BOOM Mobile Trading" App

Starting from the end of 2020, "MONEX BOOM Authenticator" App is integrated into the "MONEX BOOM Mobile Trading" App. If you are still using "MONEX BOOM Authenticator" App, you have to deactivate the setting on the Authenticator App, and then finish the setting on "MONEX BOOM Mobile Trading" App again. By completing this migration process, you can ensure the normal access and operation of your trading service after retirement of "MONEX BOOM Authenticator" App.



 Suppose your device is installed with the "MONEX BOOM Authenticator" App and the latest "MONEX BOOM Mobile Trading" App.



Launch the "MONEX BOOM Mobile Trading" App, enter "Login ID" and "Login Password", and then tap "Login".

Mobile Trading Platform					
Login ID					
Password					
Show Password					
Login					
Register Biometrics Login					
Forgot Login ID, Password					
You are about to access the MONEX BOOM Mobile Trading Service provided by Monex Boom Securities (H.K.) Limited. Use of the MONEX BOOM Mobile Trading Service is subject to the Disclaimers & Terms of Use. Please note that investment involves risks and price of securities may go up and down. You should read the relevant Warning Statement before making any investment decision					



 You will need to enter the "One-time Password" (OTP). To get the OTP, go to device's home screen and launch the "MONEX BOOM Authenticator" App, wait for the timer bar changed to green and remember the 6-digit OTP.



Back to the "MONEX BOOM Authenticator" App **immediately**, input the 6-digit OTP into the "Enter OTP" field. (Tips: "OTP" will keep refreshing, if you cannot complete all the login

steps before the OTP refreshed, please try again.)



 After you login successfully, if the system asks you to activate "Biometrics Login", select "Remind me later". (We will introduce the steps about activating "Biometrics Login" in <u>Chapter 4</u>.)

#### 🗵 Enable Biometrics Login

Enable Biometrics Login can let you bypass the steps for entering Login ID, Password and One-time Password, so that you can enjoy a faster login procedure with same level of account protection. (Biometrics credentials will not be sent to our company. Your privacy is protected.)

ENABLE NOW						
	REM	/IND ME LA	ATER			
	NEVER	REMIND M	E AGAIN			
Home	Newsletters	Authenticator	Upload Forms	Menu		

4. Go to bottom menu bar, tap "Menu" >> "Settings" >> "2FA Settings"

	My Portfolio	M				÷	Settings	M
Client CA103494 10:48AM.	430 last logon was on Oct '	16, 2020 (Fri)	Client CA	<b><i><b>QBOOM</b></i></b>		<b>C</b>	Change Login Password	>
Portfolio Valu	е	USD 🔻	Portfolic		$\rightarrow$	E∎¢	2FA Settings	>
128,283.95		Gain / Loss	120,20	Settings		r. ∟'¢	Biometrics Login Settings	>
		-34 54 -0.10%		Order History				
	8 Hr	39,722.03		S Account Balance				
		35,516.)8		S∃ Funds Movement				
		3,045.35		O Symbol Lookup				
HK	HKD <b>198.28K</b>	70	п нк	Market Holiday				
s US	USD 7.04K	+0	I US	Contact Us				
				Authenticator				=
Portfolio Stock	Quote Trade View Orc	ers Menu	Portfolio	- <u>    .  .                             </u>		Portfolio	Stock Quote Trade View Orders	Menu



5. Tap "Send Email" and proceed to next step. At the same time, the system will automatically send the "Request to Reset 2FA" email to your registered email address. (If you do not receive the email, please tap "Re-send Email".)

Open the email and click the link to confirm to reset 2FA. Once you click the link, the original "MONEX BOOM Authenticator" will be deactivated.





6. Back to "MONEX BOOM Mobile Trading" App, tap "Step 3: Setup 2FA" to proceed to next page, tap the button "Tap here to complete 2FA Setup" and the system will automatically finish the whole "Two-factor Authentication (2FA)" Setup.



7. After you complete the "Two-factor Authentication" Setup, when the system requests to input "One-time Password" (OTP), you can tap "Tap here to get OTP" button and you can login without manually entering the OTP.





## 2.2 New Clients perform "Two-factor Authentication" (2FA) Setup at "MONEX BOOM Mobile Trading" App

- 1. On your new device, launch the "MONEX BOOM Mobile Trading" App, then input your Login ID and Login Password and tap "Login". Since the system detects the registration of "Two-factor Authentication (2FA)" is not completed, the system will direct you to the 2FA setup page automatically.
- 2. At the setup page, tap "Tap here to complete 2FA setup" and the system will finish the whole process of 2FA setup automatically.





3. After you complete the "Two-factor Authentication" Setup, when the system requests to input "One-time Password" (OTP), you can tap "Tap here to get OTP" button and you can login without manually entering the OTP by tapping the 6-digit OTP displayed.





# **3. Functions and Interface Introduction**

"MONEX BOOM Mobile Trading" App provide different functions before and after login.

Before login:

Without logging in your account, you can enjoy featured financial commentaries, investment webinars, and also some essential customer services (e.g. upload documents online, bank account details, market holidays and company contact details). Also, the two-factor authentication (2FA) function is available without login to account.

After login:

After login, clients can trade all markets on MONEX BOOM trading platform, check investment portfolio, order status and transaction records, search symbols of foreign markets, and check stock quote.

#### **3.1 Functions Available Before Login**

**3.1.1 Access Stock Information** You can access various financial commentaries and investment webinar replays without login your account. You can find these information under the "Stock Info" section at the home page of the App.





#### **3.1.2 Most Used Customer Services**

You can use "Online Documents Upload" function here to upload account opening documents or fund deposit proof. Also you can find the bank details, contacts and market holiday information here.



#### 3.1.3 Language Settings

To change language, go to "Menu" >> "Settings" >> "LANGUAGE - Select Language".





### **3.1.4 Check Version of the App**

To check the version of the App, go to "Menu" >> "Settings" >> "ABOUT – Version".







## **3.2 Functions Available After Login (Trade-related)**

**3.2.1 View My Portfolio** After login, you will see "My Portfolio" page at first, or you can tap the "My Portfolio" button at the bottom left of the menu bar to view your portfolio anytime.

On the upper part of the My Portfolio page, it displays the total portfolio value and also a doughnut chart showing the breakdown of your portfolio, including "Cash", "Holdings Value" and "Reserved Cash". The daily return of portfolio will also be shown here.

The lower part of the My Portfolio page is showing your investment holdings, categorized by markets. Tap the market and it will expand the details of holdings of that market, including the market value, quantity and return of each instrument. (The return here is based on the comparison between market value and average cost of the instrument.)









**3.2.2 Place Trade Orders** 

To place a trade order, tap the "Buy/Sell" button at the middle of the bottom menu, then you will proceed to order input page.



First, choose the direction you want to trade (Buy / Sell). And then choose the "Market" and "Order Type", and input "Stock Symbol" and "Limit Price" (if the order is a Limit Order), "Quantity" and "Good Till Date" forthe order.

← Buy/Se	ll Order	M
BUY	SELL	
Asia/Hong Kong : 16 Oct (Fr in 34 mins (Mid-day close).	i) 11:25AM. Market v	vill close
Market	Orde	r Type
Hong Kong	👻 Limi	t 👻
Stock Code	HKD 698 966.37	L
Limit Price	-	+
Quantity	-	+
Good Till Date		_
Oct 16, 2020 (Fri)	•	Ē
Portfolio Stock Quote	View Orders	Menu

#### Tips:

"+ / -" is a useful shortcut key to help you inputting price and quantity of the order quickly. Tap"+ / -" key for "Limit Price" will help you to fill the best bid price (for Buy Orders) or best bid price (for Sell Orders) at the time you load the order input page. For "+ / -" key for "Quantity", if you want to buy 3 lots of a stock, tap the "+ / -" 3 times it will fill the quantity for 3 lots, therefore you do not need to remember the lot size of stocks.



Input all order details and tap "Submit" to proceed to confirmation page.



You can check the order details here before you send it to the system. If no problem, tap "Confirm" to send the order. If you want to edit, tap "Back".

÷	Buy/Sell Order	M	← Buy/S	ell Order
Stock Code		00700 🗠	Your Order has been re	ceived by BOO
Stock Name	Tence	nt Holdings Ltd	Buv/Sell	
Order Type		Limit	Market	
Order Price		HKD 385.600	Stock Code	
Quantity		100 shares	Stock Name	Tencent
Gross Amour	nt I	HKD 38,560.00	Order Type	
Est. Charge	н	IKD 133.83 🔳	Order Price	ŀ
Est. Total Co	st	HKD 38,693.83	Quantity	
Good Till Dat	e Oc	t 16, 2020 (Fri)	Gross Amount	нк
CONE		ACK	Est. Sharge	
CONT			Est. Total Cost	НК
Portfolio Stock	Quote	Orders Menu	Portfolio Stock Quote	Trade

After our system received the order, it will display the order details with order reference number. Below the details, you can tap "Order Status" to view the execution status of the order. Tap "Place another buy/sell order" will direct you to order input page.

← Buy/s	Sell Order 🗠	÷	Buy/Sell Order
Your Order has been r	eceived by BOOM.	Quantity	100 shares
Buy/Sell	Buy	Gross Amount	HKD 38,560.00
Market	Hong Kong	Est. Charge	HKD 133.83
Stock Code	00700 🗠	Est. Total Cost	HKD 38,693.83
Stock Name	Tencent Holdings Ltd	Good Till Date	Oct 16, 2020 (Fri)
Order Type	Limit	Order ID	1016403975
Order Price	HKD 385.600	Status	Pending
Quantity	100 shares		
Gross Amount	HKD 38,560.00		ORDER STATUS
Est. Charge	HKD 133.83	PLACE	ANOTHER BUY/SELL ORDER
Est. Total Cost	HKD 38,693.83		
Portfolio Stock Quote	Trade View Orders Menu	Portfolio Stock G	Luote Trade View Orders Menu



#### **3.2.3 View Order Status**

After login, select "View Orders" on the bottom menu to view all the pending orders, same day executed and cancelled orders. You can check the order price, quantity and executed quantity. Tap the stock you want to check and the menu will be shown. On the menu, you can choose "Quote", "Details", "Edit" and "Cancel".

To update the status, pull down the page and release to refresh the page.



	← Orde	6	M	
F	Stock Code O	rder Price	Quantity	Status
в	00700 Tencent Holdings Ltd	<b>385.6</b> НКD	100	Queue
	Quote Details	Ed	1 lit	Cancel
в	00005 HSBC Holdings PLC	<b>58.95</b> HKD	<b>800</b> 400	Partial Filled
В	CK Hutchison Holdings Lt	74.15 td HKD	<b>500</b> 500	Fully Filled
В	Geely Automobile Holding	<b>13.62</b> gs HKD	<b>4,000</b> 4,000	Fully Filled
в	China CITIC Bank Corp Lt	<b>4.39</b> d HKD	<b>19,000</b> 19,000	Fully Filled
В	7751 Canon Inc	<b>3,055.0</b> JPY	<b>100</b> 100	Fully Filled
В	Apple Inc	323.34 USD	<b>8</b> 8	Fully Filled
В	GOOGL Alphabet Inc	<b>1,484.69</b> USD	<b>3</b> 3	Fully Filled
	Portfolio Stock Quote	Trade	View Orders	Menu



#### 3.2.4 Edit Orders

To edit orders, tap "View Orders" on the bottom menu and tap the order of stock you want to edit. You will see a menu drop down from the order, select "Edit" and you will be directed to Change Order page. You can change the order quantity and price on that page.



	← Ord	er Statu	IS	2
	Stock Code O	rder Price	Quantity	Statu
В	00700 Tencent Holdings Ltd	<b>385.6</b> HKD	<b>100</b> 0	Queu
	Quote Details		<b>Z</b> idit	Cancel
в	00005 HSBC Holdings PLC	<b>58.95</b> HKD	<b>800</b> 400	Partial Fille
В	CK Hutchison Holdings L	<b>74.15</b> td HKD	<b>500</b> 500	Fully Fille
В	Geely Automobile Holding	<b>13.62</b> gs HKD	<b>4,000</b> 4,000	Fully Fille
В	China CITIC Bank Corp L	<b>4.39</b> td HKD	<b>19,000</b> 19,000	Fully Fille
В	7751 Canon Inc	3,055.0 JPY	<b>100</b> 100	Fully Fille
В	Apple Inc	323.34 USD	<b>8</b> 8	Fully Fille
В	GOOGL Alphabet Inc	1,484.69 USD	<b>3</b> 3	Fully Fille
		(F) Trade	View Orders	Manu



#### 3.2.5 Symbol Lookup

To search for the symbols of listed companies or exchange-traded funds (ETFs) etc., tap "Menu" at the bottom menu, choose "Symbol Lookup" and you can search the symbols.

First, choose the market where the symbol listed on. (You can choose "All markets" and the system will show you result of all available markets.) And then enter the company name in the "Search" field. (Tips: if you want to search companies which outside Greater China region, use English name to search is preferred.)

For "Type" and "Match On" options, we recommend to change them only if there are too many results, so that you can filter the results.





#### 3.2.6 Stock Quote

After login, you can access stock quote by tapping the standing "Stock Quote" icon at the top right corner, or the "Stock Quote" button on the bottom menu.





## **3.3 Functions Available After Login (Other Features)**

You can access to more functions by going to the "Menu" at the bottom right corner, including "Order History", "Account Balance" and "Fund Movement". (For "Market Holiday", "Contact Us" and "Authenticator", these 3 functions can be accessed both before and after login.)

#### **3.3.1 View Order History**

Go to "Menu" (bottom right corner) >> "Order History", you can view the order record within **specific period**. (Compared with "Order Status", it is for order record within the **same day**.) Tap "Period" to choose which period of order history to display. Tap order to view the order details.





#### 3.3.2 View Account Balance

Go to "Menu" >> "Account Balance", you can view the details of the fund balance of your account, including the Fund Available (each currency will be shown separately), and Fund Reserved for Pending Instruction (broken down by purpose of reserve).



#### 3.3.3 View Funds Movement

Go to "Menu" >> "Funds Movement" to view the funds movement of account.





**3.3.4 Deactivate "Two-factor Authentication" Setting on** Original Device and Setup on New Device

 If you need to change new device, you have to deactivate the "Two-factor Authentication" (2FA) setting on original device first, and then complete setup on new device. On your **\*original device\***, launch and login "MONEX BOOM Mobile Trading" App, go to "Menu" >> "Settings" >> "2FA Settings".





2. Tap "Send Email" and proceed to next step. At the same time, the system will automatically send the "Request to Reset 2FA" email to your registered email address. (If you do not receive the email, please tap "Re-send Email".)

Open the email and click the link to confirm to reset 2FA. Once you click the link, the 2FA functions on original "MONEX BOOM Mobile Trading" App will be deactivated.

Status: Enabled	Date: 2020-10-16 13:33 HKT Dear Customer,
Step 1	Account No: C
Request to Reset 2FA	Securities Account - Request to Reset 2FA
If you have 2FA enabled and would like to reset it, or switch it onto a new phone or device place glick the "Cond Empil"	You have requested (at the time shown above) to reset the current settings of Two-factor Authentication (2FA).
device, piease click the "Send Email" button below. You will receive an email asking you to confirm y ur request to reset the current 2FA se tings.	Please click this link to confirm to reset 2FA: https://trade.boom.com.hk/auth/lost_process.jsp?token=17: 3025dee6-24leec418d78368bd945⟨=en
Click Send Email button to reset the current 2FA settings	·
Send Email	
Note: No changes will be made unless you click the "Confirm to Reset 2FA" link in the email.	
∃ ⊮ 🛞 ∃ ≡	



3. On your **\*new device\***, launch "MONEX BOOM Mobile Trading" App, enter the Login ID and Login Password to login. The system will detect no "Two-factor Authentication" (2FA) setting on the new device and will direct you to the 2FA setting page. (If the system does not direct you to the 2FA setting page, make sure you complete the deactivation of 2FA setting on original device first).

Tap the button "Tap here to complete 2FA Setup" and the system will automatically finish the whole 2FA setting on the new device.

Mobile Trading Platform	Two-factor Authentication (2FA)
Login ID	Please choose one of the following methods to complete 2FA Setup:
Password	"One-button" 2FA Setup
Show Password	Tap Here to Complete 2FA
Login	
Register Biometrics Login	Setup 2FA Later
Forgot Login ID, Password	
You are about to access the MONEX BOOM Mobile Trading Service provided by Monex Boom Securities (H.K.) Limited. Use of the MONEX BOOM Mobile Trading Service is subject to the Disclaimers & Terms of Use. Please note that investment involves risks and price of securities may go up and down. You should read the relevant Warning Statement before making any investment docision	
Home Newsletters Authenticator Upload Forms Menu	Home Newsletters Authenticator Upload Forms Menu





# 4. Biometrics Login

"MONEX BOOM Mobile Trading" App supports Biometrics Login function, which can save you from inputting Login ID and Password manually every time when you login your account. While the Biometrics Login can greatly shorten the login time, it can also maintain high level of online security to protect your account.

## 4.1 Register Biometrics Login

(Reminder: Before you register Biometrics Login, you have to complete "Two-factor Authentication" (2FA) setting first. For 2FA setting tutorial, please go to chapter <u>2.0 "One-time Password" Setup Guides for New and</u> <u>Current Clients</u>)

1. To register Biometrics Login, input Login ID and Login Password at the Login Page, and then tap "Register Biometrics Login". And then tap "Tap here to get OTP" button on the enter One-time Password page, choose the account you want to register by tapping that account's OTP.





- 2. At the "Enable Biometrics Login" Page, check the box "I have read and accepted the Terms and Conditions of Biometrics Login" means you understand and agree the related terms and conditions. And then tap "Confirm" to proceed to next page.
- 3. The system will launch the biometrics verification procedure, for example, by scanning your fingerprint or your face. (Don't worry, the biometrics data will not be transmitted to us, your privacy is protected.)
- 4. If you complete the biometrics verification successfully, you will login to your account. From now on, you can choose "Biometrics Login" as the method to login your account (without inputting Login ID and Password), just complete the biometrics verification and then login your account directly.





# 4.2 Unregister Biometrics Login Setting

 To unregister your Biometrics Login setting on your "MONEX BOOM Mobile Trading" App, login your account and go to "Menu" >> "Settings" >> "Biometrics Login Settings".

	My Portfolio	M				÷	Settings	k
Client CA1034943 10:48AM.	30 last logon was on Oct 16	, 2020 (Fri)	Client CA 10:48AM	<b>Эвоом</b>		<u>.</u>	Change Login Password	>
Portfolio Value		USD 👻	Portfolic			_ ≣¢	2FA Settings	>
128,283.95	G	ain / Loss	120,20	Logout Settings	┝>(	ر. ₽	Biometrics Login Settings	>
		-34.54 -0.10%		C) Order History				
	89 Hold	9,722.(3		Account Balance				
	35	5,516.(8	5	E Funds Movement				
	3	,045.8 5	C	Symbol Lookup				
нк	HKD <b>198.28K</b>	-270	нк	Market Holiday				
s US	USD 7.04K	·0	us C	Contact Us				
	B Z			Authenticator			M (G) 🔄	
Portfolio Stock Qu	uote Trade View Orders	s Menu	Portfolio	-A		Portfolio	Stock Quote Trade View Orders	Menu

2. Tap "Tap here to get OTP" and the system will let you select the One-time Password (OTP) for the account you want to unregister. Tap the OTP to complete the unregistration of Biometrics Login setting.





# **5. Technical Support and Feedback**

If this user guide does not provide the solution for the problem you encountered, please contact our Customer Service, we are always here to help. For any comment and feedback about this App, please feel free to express your voice to us. Your comments are important to us to improve our products and services.

Contact	Us
Contact	03

Email :	service@boomhq.com
Tel :	(852) 2255 8888
	Monday - Friday
	9:00am - 6:00pm HKT
	(excluding Hong Kong holidays)